

## Inspection And Verification

1. Verify the customer concern.
2. Visually inspect for obvious signs of mechanical or electrical damage.

### Visual Inspection Chart

Mechanical	Electrical
<ul style="list-style-type: none"><li>• Battery</li><li>• Battery mounting</li></ul>	<ul style="list-style-type: none"><li>• Battery cables</li><li>• Battery posts</li></ul>

3. If an obvious cause for an observed or reported concern is found, correct the cause (if possible) before proceeding to the next step.
  4. If the fault is not visually evident, [GO to Pinpoint Test A](#) in the Pinpoint Test procedure.
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